

MOBILE APPLICATION PRIVACY NOTICE

Sanofi US (Sanofi-aventis U.S. LLC, Sanofi US Services Inc., and Genzyme Corporation) and our contracted third parties who are involved in the development, management, and operation of this application and the data (Contracted Experts), respect the interest that users of the **RA Digital Companion** mobile application (Application) have in understanding what information is collected electronically, how it is collected, to whom it is or may be disclosed, and how it is used. Sanofi US has developed this Mobile Application Privacy Notice (Application Privacy Notice) to address those questions.

Contents of this Application Privacy Notice

- I. Initial Information regarding Sanofi US and the Application
- II. User Provided Information
 - a. Personal Information
 - b. Non-Personal Information
- III. Automatically Collected Information
- IV. Use and Sharing of Information
- V. Opt-out Rights
- VI. Data Retention
- VII. Children
- VIII. Security
- IX. Third Party Sites and Services
- X. Updates to this Application Privacy Notice
- XI. Contact and Questions
- XII. Your Consent

I. Initial Information regarding Sanofi US and this Application

This Application is provided to you by Sanofi US with the help of its Contracted Experts. This Application is intended for those individuals over the age of 18 who have been diagnosed with Rheumatoid Arthritis. This Application Privacy Notice governs your use of the Application on a mobile or hand-held device. The Application includes all of the information you input on a daily basis, as well as information obtained through other applications, your device (e.g., photos) and social media sites.

This Application is for U.S. residents ONLY.

You will be asked to set up a **PIN** as added security for the Application. You are not required to do this but we highly recommend it. Neither Sanofi US nor the Contracted Experts will have access to the PIN so please make sure you save the information in a safe place. If you forget your PIN, it cannot be recovered. In such cases, we recommend that you delete the Application and the data and then reinstall the Application.

You should know that Sanofi US is not a healthcare provider (e.g. physician, hospital, pharmacist, etc.) and, therefore, is generally not subject to the Privacy Rule under the Health Insurance Portability and Accountability Act (HIPAA). To the extent that HIPAA imposes requirements on healthcare providers relating to individually identifiable healthcare information, those requirements may not apply to Sanofi US.

This Application is not intended to replace the care provided by a licensed healthcare professional. The Application is not a tool for managing a medical emergency. **In an emergency, dial 911.**

By downloading, tapping **Agree** in the Application, and using this Application, you agree to this Application Privacy Notice and the use, collection, sharing, and storing of information as described in this Application Privacy Notice, which may be amended by Sanofi US at any time effective upon its posting. Your continued use of this Application constitutes your acceptance to this Application Privacy Notice and any modifications and updates. This Application Privacy Notice is incorporated into, and is subject to, the Terms of Use. You must confirm your understanding and acceptance of this Application Privacy Notice prior to using the Application.

II. User Provided Information

There is a variety of information that is provided when you download and use the Application. This information may be provided by you directly or it may be information that results from your use of the Application. This information is referred to in this Application Privacy Notice as User Provided Information. User Provided Information includes:

a. Personal Information

Personal Information is information that directly identifies you or could reasonably be used in combination with other information to identify you and which is used in the Application. Examples of Personal Information that directly identify you can include your name, telephone number (including mobile phone), email address, your photos, and other similar information. Examples of Personal Information that when combined with other information may be able to identify you include gender, date of birth, health condition or status, and other similar information. Both types of information are considered Personal Information for the purposes of this Application Privacy Notice.

Except for calls or emails that you may send to us as part of the communications with our support function, we do not store any Personal Information. The information is stored only on your device. Depending on the information you provide when using the Application, the Application may collect your first name, if you wish to provide it, any notes that you include on your daily symptoms (fatigue, pain, stiffness, mood), photos that you attach to your notes, answers to any surveys in the Application, any questions you want to ask your healthcare provider, your appointments with your healthcare provider, as well as other information you may elect to include. You may decide to share any of this information with your healthcare provider via email or printed PDF. This information is stored only on your device; it is not stored on Sanofi US or Contracted Experts computer systems/servers.

Sanofi US Contracted Experts, which are supporting this Application, will have access to the Personal Information that you provide to us directly. For example, the Application includes a support function that will allow you to call a support team, who may ask for basic Personal Information such as your email address, type of phone and version, and other information in order to troubleshoot and remedy the problem. After the initial call, you may communicate with the support team via email. When you call the support team or submit an email, you may be disclosing Personal Information. The support team will be managed by one of our Contracted Experts, who will answer your questions and take your comments. The call or email, which will include your Personal Information, may be provided to, used, or stored by, the Contracted Experts and Sanofi US. If you do not want the information from the call or email to be used, stored or retained by the Contracted Experts or Sanofi US, please do not call or send an email. Otherwise, all of the information in the Application, whether entered by you or obtained through another source, is stored on your device. This means that if your device is lost, stolen, or upgraded, the information in the Application will be lost.

b. Non-Personal Information

Non-Personal Information is information that is not personal, such as questions, comments, ideas and suggestions that you provide (e.g., through a review in the App store), or information that may be used in the Application that is not linked to any Personal Information. Non-Personal Information will be treated as non-confidential, and we may disclose and/or use that information without any obligation whatsoever to you, for any purpose and through any means.

III. Automatically Collected Information

The Application may collect certain information automatically (without your actively providing the information) using various technologies, including precise information about the location of your device. The information that may be collected includes, for example, the type

of mobile device you use, your mobile device's unique device ID, the IP address of your mobile device, your mobile operating system, and information about the way you use the Application. In addition, with your permission, the Application may (a) access your location to provide you with the weather at that location, (b) link to the HealthKit or Google Fit application for sleep and steps, (c) provide notifications, messages, and reminders, (d) access your calendar to capture information you input regarding your healthcare provider appointments, and (e) ask questions to allow you to capture how you are feeling or questions you want to ask your healthcare provider. As you can see, some of this information may be Personal Information but the Personal Information is stored only in your device. The Contracted Experts may develop charts and provide other information for you based on the information in the Application using algorithms and similar mechanisms but the Contracted Experts do not directly access, store or otherwise retain the information.

You may at any time opt-out from further allowing the Application to have access to your location data or from other activities by changing your settings. You can go into your Settings, click **RA DigitalCompanion**, click **Location** and set it to **Never** to opt-out of access to your location.

Sanofi US may work with analytics companies to help us understand how the Application is being used, such as the frequency and duration of usage.

Google Analytics: Sanofi US uses Google Analytics, which provides services to analyze use patterns and may collect information about your use of the Application, including your IP address; however, Sanofi US and Google Analytics use the IP anonymization feature, which means that your full IP address is never disclosed to Sanofi US. By using Google Analytics, we may use generated information to improve this Application or other products. More information on Google Analytics can be found here: www.google.com/policies/privacy/partners/. Google Analytics may record the features and screens that you visit and certain of your actions, such as whether you completed the survey (but not the content of the survey).

Crashlytics: If the Application stops working unexpectedly (i.e., a crash), Crashlytics collects and sends crash reports that include technical information from the Application at the time of the crash as well as the Application log and basic metrics, such as Application launches and session length, in order to help troubleshoot service problems.

IV. Use and Sharing of Information

Through the Application, information that you provide, including your Personal Information, will be used to enable you to use all the features and benefits of the Application.

Sanofi US and the Contracted Experts will not use the information you enter into the Application because we do not have access to that information; however, Sanofi US and the Contracted Experts may use the Personal Information you provide through the support function in order to address the issues, answer your questions or provide you with information, or to improve the Application.

To the extent we or our Contracted Experts have access to it, we may disclose User Provided Information and Automatically Collected Information:

- With our affiliated entities within Sanofi Group in the U.S. only;
- As required by law, such as to comply with a subpoena, or similar legal process, or to report adverse events;
- When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, respond to a government request or otherwise exercise our legal rights or defend against legal claims;
- When we believe it is necessary to share information in order to assist in an investigation regarding, or to prevent, illegal activities, suspected fraud, or situations involving potential threats to the safety of any person;
- With our trusted Contracted Experts who work on our behalf, whom do not have an independent use of the information disclosed to them, and who have agreed to adhere to the rules set forth in this Application Privacy Notice;
- To third parties with whom Sanofi US is jointly marketing a product or service or jointly conducting a program or activity;
- If Sanofi is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or prominent notice on our website or on the Application of any change in ownership or uses of this information as well as any choices you may have regarding this information;
- To analytics companies as described in this Application Privacy Notice.

To the extent the Contracted Experts have any access to your Personal Information (e.g., if you contact the support function), the Contracted Experts are contractually required to keep the Personal Information confidential.

V. Opt-Out Rights

You may opt-out of all collection of information by uninstalling the Application from your mobile device. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network. You may opt-out of other parts of this Application by going to the Settings section of the Application, selecting

the part of the Application called Effortless Tracking and following the instructions on discontinuing the collection of the information.

VI. Data Retention

Neither Sanofi US nor its Contracted Experts store or retain any of the information you enter into the Application. All of the data is stored on your device. The Application will not require you to enter any information in order to work, however, if you don't enter certain data, the functionality of the Application will be limited.

Sanofi US and the Contracted Experts may store and retain any information, including Personal Information, that you provide when contacting the support function in order to address the issues, answer your questions, or provide you with the information you requested. We will store any Personal Information you provide during the call(s) or other contacts in a secure manner and delete the Personal Information as soon as practical.

VII. Children

This Application is intended for use only by people 18 years or older. We do not use the Application to knowingly solicit data from or market to children under the age of 13. If a parent or guardian becomes aware that his or her child has downloaded or used the Application, he or she should uninstall or delete the Application.

VIII. Security

We are concerned about safeguarding your User Provided Information against unauthorized access and use. We, through our Contracted Experts, provide reasonable physical, electronic, and procedural safeguards to protect any User Provided Information that you provide to us (e.g., calling the support function). However, the protection of the User Provided Information transmitted over the Internet cannot be guaranteed and the safety and security of your information also depends on you. We urge you to use caution when transmitting User Provided Information over the Internet, especially personal information related to your health. Please keep your PIN confidential. Please be aware that, although we endeavor to provide reasonable security as part of the functioning of the Application, no security system can prevent all potential security breaches.

As mentioned, all information for the Application will be stored locally on your device. Please consult your device's documentation on how to manage local storage and how to apply appropriate security controls to the device for the protection of such information. Information or data that is stored on the device is your responsibility and will not be retrievable in the event that your device is lost or inoperable.

IX. Third Party Sites and Services

This Application Privacy Notice does not address, and we are not responsible for, the privacy, information or other practices of any third parties, including any third party operating any site or web property (including, without limitation, any mobile application), that is available through the Application or to which this Application frames or contains references or links not operated or controlled by us (the Third Party Services). This Application Privacy Notice does not apply to Third Party Services. The availability of, or inclusion of links to, any such site or web property on the Application does not imply our review or endorsement of the Third Party Services. We suggest contacting those sites or web properties directly for information on their privacy policies.

X. Updates to this Application Privacy Notice

Without prejudice to your rights under applicable law, Sanofi US reserves the right to amend this Application Privacy Notice without prior notice to reflect technological advancements, legal and regulatory changes and good business practices. If Sanofi US changes its privacy practices, an updated version of this Application Privacy Notice will reflect those changes.

You are advised to consult this Application Privacy Notice and Sanofi US Privacy Policy regularly for any changes. By using the Application, you consent to any material changes to this Application Privacy Notice and any new practices that may affect your previously collected information.

XI. Contact and Questions

If you have any questions regarding privacy while using the Application, or have questions about our privacy practices, please contact us at 800-633-1610.

XII. Consent

By using the Application, you are consenting to the use, processing and storing of User Provided Information and Automatically Collected Information as set forth in this Application Privacy Notice now and as amended by us. Processing means using or touching information in any way, including but not limited to, using and combining information within the Application, all of which activities will take place in the United States.

By tapping **Agree** in the Application, you confirm that: (a) you are 18 years of age or older; and (b) you have read this Application Privacy Notice in its entirety, you understand it, and you agree to it.